

# GLOBAL NETWORK GOLD FORUM EVENT 2018

## Say goodbye to smoke , Say hello to happy life

Deputy Superintendent Yi-Lien LIU

Healthcare Service Name: **Min-Sheng General Hospital**

Country/Region: **Taiwan**

Self-Audit Score 2016 (Standards 1-8): **140**

Size/ number of beds: **704**

Number of Staff: **1154**

Specialisation (Departments, diagnosis): Family Medicine, Internal Medicine, Surgery, Pediatrics, Gynecology & Obstetrics, Orthopedics, Neurology, Neurosurgery, Urology, ENT, Ophthalmology, Dermatology, Psychiatry, Rehabilitation, Anesthesiology, Radiology, Oncology, Anatomy and Pathology, Nuclear Medicine, Emergency Medicine, Plastic Surgery, Occupational Medicine, Dentistry



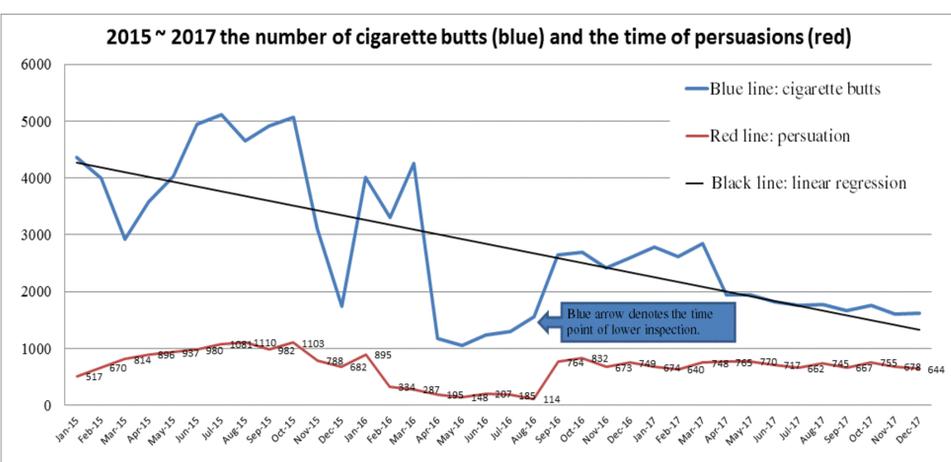
### Applying smoke-free environments by teamwork (QCC)

The hospital utilized the Quality Control Circle to improve the smoke-free environment. The "2014-2015 Reduce the number of cigarette butts" project developed the inspection standards, strengthened advertisement and encouragement, and increased inspection to reduce the number of cigarette butts. After 2 years, the number of cigarette butts has decreased by about 42.7%. After 3 years, the number of cigarette butts has decreased by about 62.7%.

Practice:

- Channels for informing smokers and breaches of smoke-free policy rules to quickly intervene and preserve the smoke free environment .
  - Bulletin board: volunteer desk, security staff, each floor nursing station
  - Report phone: 03-3179599 ext 8128 to the volunteer desk.
  - Report QR code: available at different locations throughout the hospital.
- The no-smoking campaign is reinforced through education for staff, volunteers, and suppliers alike. On line training material and videos are available, and staff get receive education credits by attending awareness classes.
- The inspection personnel include volunteers, employees, night duty officers, security personnel, and cleaners. They are assigned a time and place, and each slot has a patrol inspection. The patrol inspection records the number of cigarette butts found, smell of smoke, and whether anyone is found smoking on the spot.
- A total ban on smoking is enforced in the hospital and all over the hospital's surroundings. Signs are displayed at all entrances to remind the public. Reminders of no smoking are displayed on the hospital's shuttle bus and dedicated taxis.

Inspecting Personnel	Inspection time	Inspection Scope/Place
Volunteers	Morning	Ward/Hospital perimeter
Staff walk around	Afternoon	B1 ~ 5F
Night Duty Officers	At night	1F~18F
Security Personnel	Every 2 hours	All areas
Maintenance Department - Cleaning Company	3 times a week	All areas



### COMMUNITY ENGAGEMENT



Community Care Center Advocates to Quit Smoking

Quit Smoking Community Campaign			
Year	2015	2016	2017
Propaganda lecture	17 games 2748 people	14 games 1437 people	24 games 1304 people
Quit smoking class	1 class of 12 people	1 class of 12 people	1 class of 20 people



Tongli Father's Day Walking Activities



Zhongpu Temple Smoke Prevention and Control



People join in signing smoking cessation activities



Company Quit Smoking Class



Campus quit smoking education advocacy



Propagation with oral cancer screening



Quit Smoking Slogan Contest